



Safety Recall Campaign – FAQ

Transport Canada Recall ID Number: 2025-557

Toyo Tire Canada Inc. is conducting a voluntary safety recall of certain Toyo Tires® Open Country® M/T and Toyo Tires® Open Country® A/T III tires.

1) How do I know if my tires are affected by the safety recall?

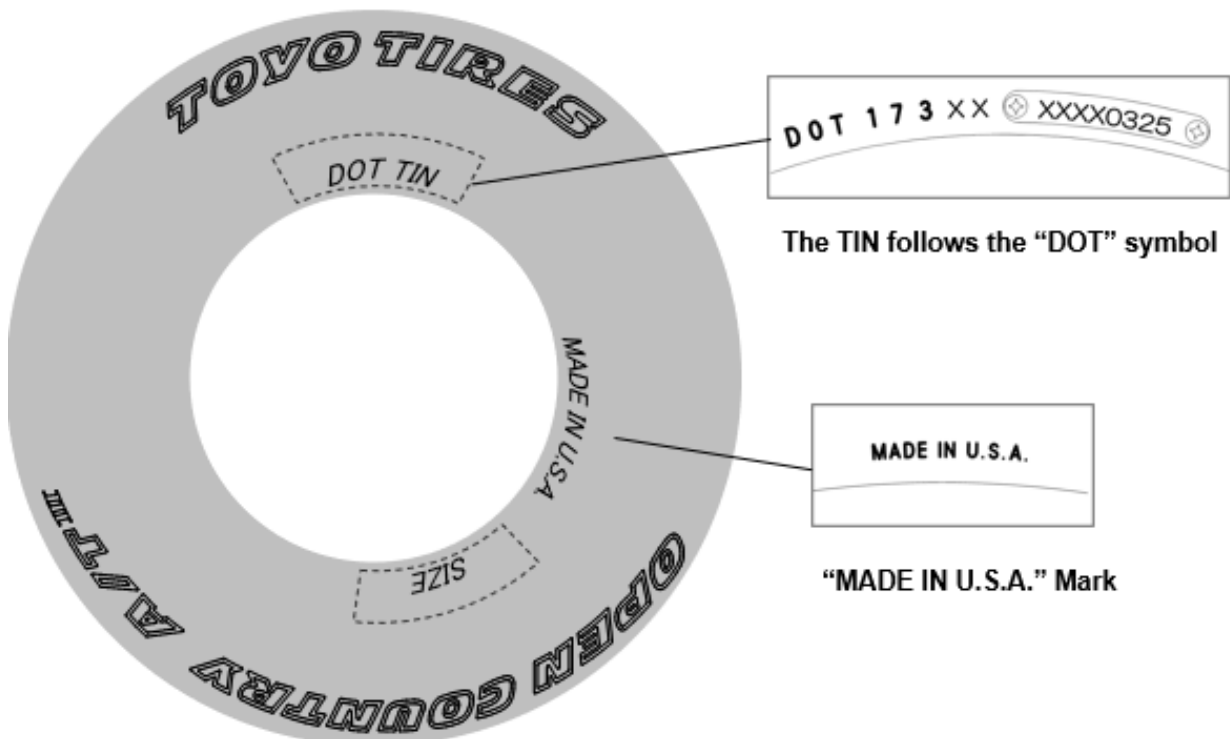
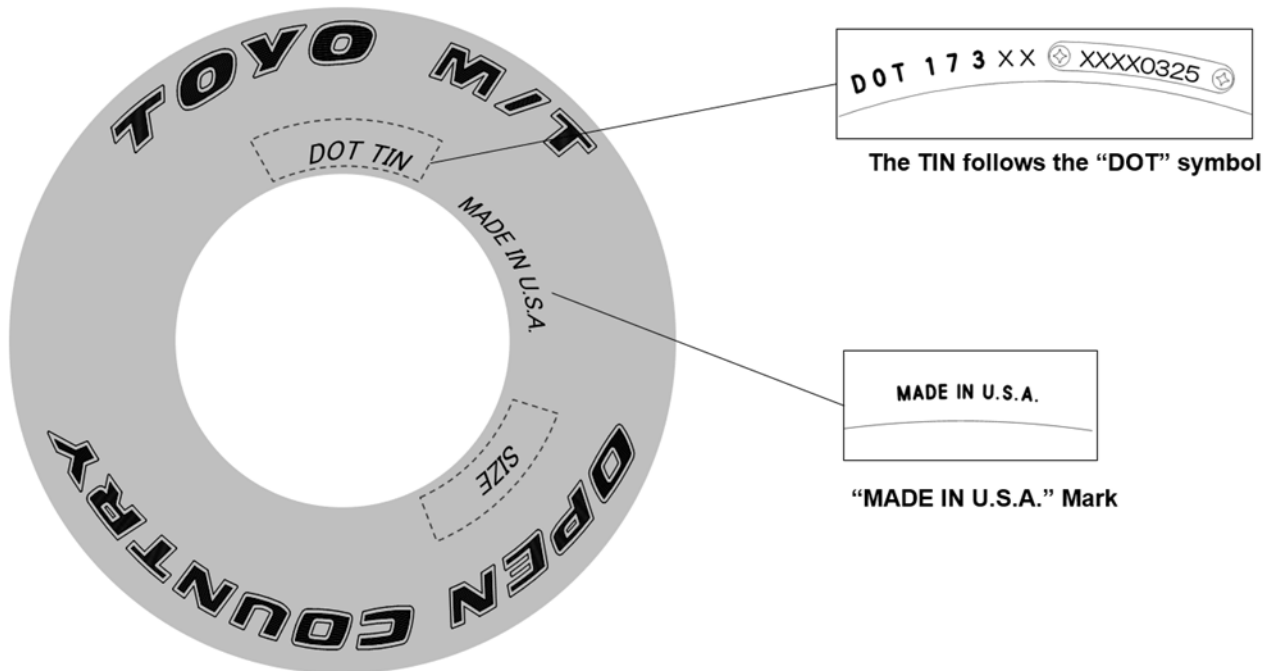
The following tires are subject to this recall campaign (the “Recalled Tires”):

Brand/Model	Size (Load Index/Speed Rating)	Tire Identification Number Range
Toyo Tires® Open Country® M/T	33x12.50R18 122Q	173BB1P8C0325
Toyo Tires® Open Country® M/T	33x12.50R20 119Q	173A91P9D0325
Toyo Tires® Open Country® A/T III	35x12.50R20 121R	173PX1WEP0325
Toyo Tires® Open Country® A/T III	37x12.50R20 126Q	173CJ148W0325
Toyo Tires® Open Country® A/T III	LT285/65R20 127S	173FJ21A50325
Toyo Tires® Open Country® A/T III	LT285/60R20 125R	173FM17AH0325
Toyo Tires® Open Country® A/T III	33X12.50R20 119Q	173A9184D0325

The illustrations below will assist you in determining if you own a Recalled Tire(s).



If you are unable to visually inspect the sidewall yourself, you may visit an authorized Toyo Tires dealer for assistance.





2) What is the problem?

Due to an isolated incident in the belt manufacturing process, affected tires may have reduced adhesion within the belt package. Affected tires may experience a partial or full separation of the full tread/belt package, which may lead to a loss of vehicle control and an increased risk of a crash. Drivers may experience localized rapid tread wear, increased noise, vibration and bulging in the tread area.

3) What should I do if I have a Recalled Tire(s)?

If you own the tires identified above, your local Toyo Tires dealer will replace the Recalled Tire(s) as soon as possible. Please take the owner notification letter you receive to the dealer at the time of your appointment. It will take the dealer approximately one hour to replace up to four (4) tires, not accounting for any wait time.

You can return to the place where you bought the tires or visit one of our authorized dealers listed at www.toyotires.com. Please [‘click here’](#) to find a dealer near you.

4) I have a different Toyo tire in the same size. Is that affected as well?

Only Toyo Tires® Open Country® M/T and Toyo Tires® Open Country® A/T III tires are potentially affected by this recall. Only the specific Recalled Tires identified above are covered. No other tire models or sizes are included in this safety recall.

5) I recently had my Toyo Tires® Open Country® M/T or Toyo Tires® Open Country® A/T III tires replaced; will I be compensated for these?

Please contact our Consumer Relations Dept. at (877) 682-8696 and they will be able to help you best navigate your specific situation.

6) What will these Recalled Tires be replaced with?

Any tire that is affected by the Safety Recall Campaign will be replaced with a new, non-recall Toyo tire of the same model and size at no additional cost to you, the tire owner.

7) Where can I get my tire(s) replaced?

You can return to the tire dealer from which you purchased your tires or go to an Authorized Toyo Tires dealer near you. We have dealers listed at www.toyotires.ca. Please [‘click here’](#) to find a dealer near you.



8) What if I still have questions?

Please contact our Consumer Relations Dept. at (877) 682-8696 or

toyoinfo@toyocanada.com